Hospira MedNet

INSTALLATION & CONFIGURATION GUIDE







Hospira UK Limited Horizon, Honey Lane, Hurley, Maidenhead, SL6 6RJ, UK Notes:

Hospira MedNet[™]

Installation

and

Configuration Guide

Rx Only

REF 16037-75-02

IMPORTANT

Refer to the Installation and Configuration Guide for proper use, warnings and cautions associated with installing and configuring the Hospira MedNet[™] Software. The help files included with the Hospira MedNet[™] Meds[™] Software are provided as reference only.

Intended Use

The Hospira MedNet[™] Medication Management Suite (MMS) is intended to facilitate networked communication between MMS compatible computer systems and Hospira Infusion pumps. The MMS provides trained healthcare professionals with the capability to send, receive, report and store information from interfaced external systems and to configure and edit infusion programming parameters.

The MMS is intended to provide a way to automate the programming of infusion parameters, thereby decreasing the amount of manual steps necessary to enter infusion data. All data entry and validation of infusion parameters is performed by a trained healthcare professional according to doctor's orders.

Please read this entire guide before using the Hospira MedNet[™] Software.

Hospira Advanced Knowledge Centre 1-800-241-4002 Available 24 hours a day (in the USA)

For assistance outside the USA, contact your local Hospira Representative

For device feature compatibility with Hospira MedNet™ and/or to obtain a copy of this guide, contact the Hospira Advanced Knowledge Centre or your local Hospira representative, if outside the USA.

From our Hospira website, you can access our System Operating Manuals and this guide via the Support Centre's Infusion Pumps + Clinical Software.

Installation and Configuration Guide for the Hospira MedNet Software

Note: For a list of Hospira MedNet compatible devices approved by country, refer to the Hospira MedNet Device Compatibility Matrix available through your Hospira Support Center.

i

Change History

Part Number

430-98300-002 (A, 2016-01) 430-98300-002 (B, 2016-05)

Description of Change

Initial release per SCR MEDNET 2125 delete Formulary Interface references

Pages Changed

Symbols	Description
	Caution
	Warning
CE	CE Mark
REF	Catalogue Number
Hospira, Inc., 275 North Field Drive, Lake Forest, IL 60045, USA	Manufacturer
EC REP	Authorised Representative in the European Union
RxOnly	CAUTION: Federal (USA) law restricts this device to sale by or on the order of a doctor or other licensed practitioner
Ĩ	Consult Instructions for Use
	Date of Manufacture

Notes:

Contents

Chapter 1	: Preparing Servers for Hospira MedNet Software	1
	Minimum System Requirements	1
	Distributed SQL Environment	1
	Full Server*	
	Mini Server*	
	Software for Hospira MedNet server Microsoft Windows Server Security Updates	
	Client Computers	
	Hospira MedNet Meds	
	Additional Non-Hospira Software	
	General Notes	4
	General Requirements	5
	General Warnings and Cautions	5
	Preparation to Upgrade the Hospira MedNet Software Server Database	6
	Upgrading the Hospira MedNet Software Database	6
	Time Synchronisation	6
	Internet Information Services (IIS)	6
	Installation Notes	7
	Firewall Ports on Windows Server	7
	Installing SQL Server	9
	XP_CMDSHELL	9
	Configuring SQL Server for SSL	9
Chapter 2	: Installing Hospira MedNet Software 6.2	11
	Part 1: Installing the Hospira MedNet Database	
	To install or upgrade the Hospira MedNet Software Database in a Distributed Environment	
	Migrating the Hospira MedNet Software Database	
	To install or upgrade the Hospira MedNet Database in a Non-distributed Environment	
	Part 2: Installing the Hospira MedNet Software	
	Installing Java Software Development Kit (JDK)	
	Installing the Hospira MedNet Software LDAP Configuration for LDAP-enabled	
	Import the Licence File	
	Verify Connectivity (for LDAP) - Optional	
	Part 3: Configuring SSL	
	SSL Setting	
	SSL Settings for a Plum 360	
	Enabling SSL for the database in HMSS	
	Enabling SSL for Hospira MedNet Services	
Chapter 3	: Installing Hospira MedNet Meds	
	To install or upgrade the Hospira MedNet Software Database in a Distributed Environment	
	Part 1: Installing the Hospira MedNet Meds Database	
	To install the Hospira MedNet Meds Database or upgrade the Hospira MedNet Meds Database	
	Part 2: Installing Hospira MedNet Meds Software	
	To install the Hospira MedNet Meds software	
	Enabling SSL for Hospira MedNet Meds	
Chapter 4	: Backing Up, Restoring and Maintaining Databases	33

Appendix A: Enhanced Ass	set Tracking	
	-	
	Hospira MedNet Server Connection	
3 1	Asset Tracking Server	
Recording Infus	ser ID for the Real-Time Location System	

Chapter 1: Preparing Servers for Hospira MedNet Software

Minimum System Requirements

Important: The Hospira MedNet Software has been developed and tested using the hardware components and software application versions described below. Any deviations from the minimum configurations listed below are not supported.

In virtual environments, reserve a minimum of 100 GB of storage. Depending on the infuser type and number of infusers, the storage requirements may grow to 1 TB over the product's expected life cycle.

Distributed SQL Environment

Important: Recommended for Auto-Programming and IHE-based client solutions for optimum performance. Recommended for installations needing to support between 500 and 2000 infusers.

For a distributed environment when Hospira MedNet software is on one machine and the Hospira MedNet database is physically located on another machine. You will need the following:

- A server* to house the Hospira MedNet Software (Server 1)
- A server* to house the Hospira MedNet Database (SQL) software (Server 2)

```
Note: For HMSS Server: Hex (6) Core Intel Xeon Processor - 3.0 GHz or better and
For SQL Server: Quad (4) Core Intel Xeon Processor - 3.0 GHz or better
```

Each machine should meet the following requirements:

- 12 GB RAM (6 GB allocated to Hospira MedNet HMSS Service)
- Redundant power supply
- SAS hardware RAID 1+0 controller card (minimum recommended RAID level 1+0)
- Reserved database disk space:
 - 1 TB volume consisting of 15K-RPM 6-Gb/s SAS disk drives or better to support non-Plum 360 devices or
 - 4 TB volume consisting of 15K-RPM 6-Gb/s SAS disk drives or better to support Plum 360 devices

Note: The database size is based on your utilisation of the devices. Please use database maintenance best practices to control the size of your database.

- 120 GB volume of 15K-RPM 6-Gb/s SAS disk drives (HMSS Server disk space)
- Dual Gigabit Ethernet NICs with link aggregation support
- Internet Protocol version 4 (IPv4)
- USB port
- Backup capability

Installation and Configuration Guide for the Hospira MedNet Software

Note: *Install the software described below, including the security/Windows updates on **each** of the two servers. Security updates can be obtained from the Advanced Knowledge Centre or downloaded from the Microsoft website.

Full Server*

This configuration is to support up to 500 infusers when using the following minimum configuration (* denotes difference from 100-infuser support configuration):

Hardware

- Quad Core Intel Xeon processor 3.0 GHz or better
- 12 GB RAM (6 GB allocated to HMSS Service)
- Redundant power supply
- SAS hardware RAID controller card (minimum recommended RAID level 1+0)
- *(4) 250 GB 15K-RPM 6-Gb/s SAS disk drives or better
- *120 GB Hard Drive for operating system
- *Dual Gigabit Ethernet NICs with link aggregation support
- Internet Protocol version 4 (IPv4)
- USB port
- Backup capability

Mini Server*

This configuration is to support 100 infusers when using the following minimum configuration:

Hardware

- Dual Core Intel Xeon processor 3.0 GHz or better
- 12 GB RAM
- Redundant power supply
- (2) 250 GB 15K-RPM 6-Gb/s SAS disk drives or better
- 120 GB Hard Drive for operating system & HMSS
- Dual Gigabit Ethernet NICs, teamed
- Internet Protocol version 4 (IPv4)
- USB port
- Backup capability

Software for Hospira MedNet server

- Microsoft[™] Windows[™] Server 2012 R2 Standard with Updates
- Microsoft SQL Server[™] 2014 Standard Edition with Service Pack 1
- McAfee[™] Virus Scan Enterprise 8.7.0i or better (Optional)
- Internet Explorer 11 configured in compatibility mode
- Adobe[™] Reader 9 or 10

Tip: Please consult the Hospira Advanced Knowledge Centre's article Configuring Antivirus Software on a Hospira MedNet server.

- A copy of the Hospira MedNet Software Installation and Configuration Guide
- The Hospira MedNet Software
- The Hospira MedNet Meds software

Microsoft Windows Server Security Updates

Please contact the Advanced Knowledge Centre for this information or download directly from the Microsoft website.

Important: The above configurations are for licensable features of Hospira MedNet including Auto-Programming, Auto-Documentation and Enhanced Asset Tracking via the Hospira MedNet Clinical Integration Interface.

Calling Hospira MedNet Clinical Integration interface *GetPumpStatus*, *GetMatchingPumps* to retrieve information from the Hospira MedNet server should occur on a low frequency to avoid overwhelming the server and interrupting normal operations.

Client Computers

The Client is used to host the web browser. Most computing is done on the server but display and processing of 1000-2000 infusers requires significant client side memory as well.

Hardware

- 1 GHz or faster 32-bit (x86) or 64-bit (x64) processor
- 2 GB of RAM or better
- 40 GB hard drive or better
- Network adapter (Ethernet or Wi-Fi)
- USB Port

Note: Most laptops and desktops can support this hardware configuration.

Software (Web Browser Access to Hospira MedNet Server)

- Microsoft Internet Explorer™ 11, configured as the default web browser in compatibility mode
- AdobeTM Reader 9 or 10

Note: For a list of Hospira MedNet compatible devices approved by country, refer to the Hospira MedNet Device Compatibility Matrix available through your Hospira Support Center.

Hospira MedNet Meds

Hardware

- 1 GHz or faster 32-bit (x86) or 64-bit (x64) processor
- 2 GB of RAM or better
- 40 GB hard drive or better
- Network adapter (Ethernet or Wi-Fi)
- USB port for installation

Software

- Windows 7 Professional
- Adobe[™] Reader 9 or 10
- Hospira MedNet Meds software
- Microsoft Internet Explorer 11 in compatibility mode

Additional Non-Hospira Software

Note: Additional software is bundled with Hospira MedNet[™]. Refer to the Click Wrap Agreement for details.

General Notes

- It may only be necessary to install antivirus software once, at the end of the entire installation process, to ensure system safety; if there is any question, consult with your System Administrator regarding advisability of when to perform this step.
- Illustrations and screen representations are for illustrative purposes only and may vary from the actual software. Your computer display may affect screen representation.
- Some features described in this document are enabled by the software licence agreement. Your licence may not enable all of these features.

General Requirements

Important: Installation of the Hospira MedNet software should be performed by Information Technology professionals with experience in Windows Server and SQL server administration.

General Warnings and Cautions

- Ensure all applicable system and device settings are appropriate for optimum response times.
- **Important:** Do not install the Hospira MedNet software on the same computer as the Hospira MedNet Meds software.
 - Except for virus data files (typically called "dat" files), do not install upgrades, service packs or patches to non-Hospira software on computers on which the Hospira MedNet Software or Hospira MedNet Meds is installed, except as authorised by Hospira.
- **Important:** We strongly recommend the use of a virus checking software. However, we suggest you consider ignoring scanning directories where the datafiles reside or to ignore MDF and LDF type files. Updates or changes to the antivirus software after installation could affect Hospira MedNet server performance. Please contact the Hospira Advanced Knowledge Centre for information or assistance.

Ensure that C:\Hospira\Hospira-MedNet-6.2\jboss-4.2.3.GA\server\hmssv6 is excluded from the virus scan product's list of directories to scan. If applicable, replace the "C" with the drive on which you install the Hospira MedNet software.

• Do not enable automatic updates to operating systems on computers on which the Hospira MedNet Software or Hospira MedNet Meds is installed.

To disable automatic updates:

- 1. Go to the Start Menu/Control Panel/System/System Properties/Automatic Updates.
- 2. Click the radio button to **Turn off Automatic Updates** (or follow a similar procedure for your system).
- **Note:** Ensure procedures are in place to prevent cross-talk from wireless networks outside of your organisation.
- **Note:** Please ensure that PCs and servers on which Hospira MedNet software is installed are in a safe and secure physical location.

Preparation to Upgrade the Hospira MedNet Software Server Database

Important: If you are installing Hospira MedNet Software for the first time, please proceed to the next part of this chapter.

Upgrading the Hospira MedNet Software Database



Caution! Verify that the HMSS Service is <u>not</u> started or operating before performing the migration.

- 1. Backup the Hospira MedNet Software database that you are using to migrate.
- **Important:** We highly recommend that you regularly back up and purge your database. A database can grow to a large size that will affect the performance of your Hospira MedNet system.

Although we suggest purging a database every four years at a minimum, if you have more than 2000 infusers it would be wise to consider doing so more often. Complete backup instructions are in this guide or you can consult our Advanced Knowledge Centre.

- 2. Remember to install hotfixes available from the Advanced Knowledge Centre.
- 3. Using Add/Remove Programmes, uninstall any previous version of the Hospira MedNet Server Suite.
- 4. We recommend that you reboot your computer after the uninstallations.

Time Synchronisation

Time synchronisation accuracy must be within a median error of less than one second. To that end the HMSS host should synchronise its time with the Domain Controller, and the Domain Controller is to synchronise its time to the Network Time Protocol (NTP - RFC 1305) server pool.

For additional information about time synchronisation, please contact the Advanced Knowledge Centre.

Internet Information Services (IIS)

From your control panel, you will need to verify that the Internet Information Services (IIS) is not installed.

Installation Notes

Firewall Ports on Windows Server

Important: No matter what configuration you use, please ensure that ports 8080 and 8443 remain open.

In order to establish communication with Hospira MedNet, you will need to address inbound and outbound traffic by going in the firewall and opening closed ports:

Server Manager > Windows Firewall > Properties

Inbound Ports									
Servers Hosting	Port No.								
Hospira MedNet without SSL	8080								
Hospira MedNet (SSL enabled)	8443								
Remote SQL Server default instance	1433 inbound from Hospira MedNet								
Hospira MedNet (SSL with Mutual Authentication enabled)	11444								

Outbound Ports Servers Hosting: any configuration of Hospira MedNet									
Outgoing Communication with:	Port No.								
SMTP	25								
LDAP	389								
Infuser (SSL disabled)	80								
Infuser (SSL enabled)	443								
Infuser (SSL with mutual authentication enabled)	11443								
Remote SQL Server default instance	1433								
Remote Named Instances of SQL Server	One Port per instance								
IVCI Interface Consumers	One or more Port(s)								

Note: Port 9292 and Port 5100 should be open for inbound/outbound communication between the latest generation of infusers supporting the Hospira Device Protocol and Hospira MedNet.

The following are our recommendations but will depend on your requirements and policies:

- Enable auto updates for antivirus software.
- Ensure that procedures are in place for backing up data.
- Ensure the network security policies are in place for the networks on which the Hospira MedNet Software and Hospira MedNet Meds software are connected.
- Ensure that user passwords are protected.
- Use a backup power supply (uninterrupted power source).
 - **Note:** It is your organisation's responsibility to assure a safe, validated and functioning environment. This includes providing proper training of hospital staff, protecting systems controlling medical devices from network threats, and performing maintenance on hardware.
 - **Note:** A strong password is recommended for passwords on all Hospira systems. If your organisation has minimum password requirements, your password should satisfy your organisational requirements. Regardless of the password used, even null, the password is required for the Hospira MedNet Software server set-up. A strong password consists of at least eight characters, a combination of numbers and letters, at least one uppercase and one lowercase, no symbols (For example: 23HoSpiTal).

We suggest that you avoid using Windows and SQL "illegal" characters. These typically include & / $? < > \ : * | "^ and any character you can type with the Ctrl key.$

Note: We are using "sa" as the DB System Administrator throughout the installation. Should you use a different user name, you will need to use it not only for SQL but also for the Hospira MedNet and Hospira MedNet Meds software installations.

Installing SQL Server

Feature Selection, place a tick mark in the following:

Under Instance Features:

• Data Engine Services

Under Shared Features:

- Client Tools Connectivity
- Client Tools Backwards Compatibility
- Documentation Components
- Management Tools Basic
 - Management Tools Complete

Database Engine Configuration:

- Under Authentication Mode, select Mixed Mode (SQL Server authentication and Windows Authentication).
- Enter the system administrator (sa) password. A strong, secure password is recommended.
- Confirm password.
- Under Specify SQL Server Administrators, click Add Current User and it will populate the box above with the administrator data.

XP_CMDSHELL

Important: XP_Cmdshell is required to perform certain installation tasks. Once the installation is complete, it is no longer required and will no longer be enabled. Please refer to Microsoft SQL Server documentation for information regarding this configuration.

Configuring SQL Server for SSL

Important: Please see Microsoft's documentation or MSDN for configuring SQL Server that supports SSL. You will require a suitable certificate that supports SSL communication between Hospira MedNet and SQL.

Please contact the Advanced Knowledge Centre for details.

Notes:

Chapter 2: Installing Hospira MedNet Software 6.2

Part 1: Installing the Hospira MedNet Database

Important: You must have System Administrator privileges to perform this installation.

The Hospira MedNet Database **must** be installed before installing the Hospira MedNet software in order for the application to work properly.

Note: Should you encounter the following error message, please check the TEMP directory/log files to investigate before deleting any mdf and LDF files which may not be necessary.



To install or upgrade the Hospira MedNet Software Database in a Distributed Environment

- **Caution!** Verify that HMSS and MNS services are <u>not</u> started or operating before performing the migration.
- Important: If you are performing the installation on a machine that DOES NOT have SQL Server, you will need to download both the Microsoft SQL Server Native Client and the Microsoft SQL Server 2014 Command Line Query Utility.

Click on the appropriate links provided in the html, based on your hardware (x86 or 64-bit). Set the PATH environment variable for the location of the SQLCMD.EXE

Once you have completed the download, continue with the instructions provided for the database installation.

Note: If you do not have SQL installed, proceed with the instructions provided in the next section.

Migrating the Hospira MedNet Software Database

Caution! Verify that HMSS and MNS services are <u>not</u> started or operating before performing the migration.

- 1. Restore the Hospira MedNet database into SQL.
- **Note:** From SQL Server Management Studio, you will need to edit the credentials. This applies only if migrating from a different server. If using shared SQL, please consult the Advanced Knowledge Centre for instructions.
 - 2. Scroll down to Security and expand.
 - 3. Click Logins.
 - You will need to select each of the following: mednet_app mednet_archive MEDNET REPORTS
 - 5. Right-click and select **Delete** for each. Instructions are provided for **mednet_app** to be duplicated for **mednet_archive** and **MEDNET_REPORTS**.
 - 6. The Deleted Objects screen displays the selected item. Click OK.
 - 7. The following message displays:

Deleting server logins does not delete the database users associated with the logins. To complete the process, delete the users in each database. It may be necessary to first transfer the ownership of schemas to new users.

Click OK. (Repeat steps 5, 6 and 7 for MEDNET.REPORTS and mednet_archive).

8. Close SQL Server Management Studio and reboot your computer.

Note: For a list of Hospira MedNet compatible devices approved by country, refer to the Hospira MedNet Device Compatibility Matrix available through your Hospira Support Center.

To install or upgrade the Hospira MedNet Database in a Non-distributed Environment

Note: You must have System Administrator privileges to perform the installation.

- 1. From the Hospira download centre, locate the install.html files and select the one in the language you prefer. The installation instructions display.
- 2. Click the word here to install.
- 3. When asked if you want to run hmss db-install.exe, click Run.
- 4. When asked if you are sure you want to run the programme, click **Run**.
- 5. At the User Account Control, click Yes.

Wait to see the Hospira MedNet SoftwareInstallAnywhere installer Introduction screen.

Database Server Access Information

Database Server Host: Accept the server name default value in the field.

Note: In a distributed environment, enter the name of the Server housing SQL instead of localhost.

Database Server Instance is an optional field to be used if you have created a separate instance during the installation of SQL. In such a case, enter the name you have chosen for that instance.

Accept the default value in the field Database Server Port.

Note: We are using the default Port 1433 throughout the installation. Should you select to use a different port, you will need to use your port selection throughout.

At Installer DB User ID: type in sa (or the same DB user name you used in SQL).

Enter the case-sensitive password used throughout this installation manual.

In the field Hospira MedNet DB Password: type in the DB password.

In the field Hospira MedNet DB Custom Reports Password, type in the password.

Note: Keep track of the passwords.

Note: The database can be installed on a different drive, provided it is the same as where Microsoft SQL is installed. Refer to the Distributed Environment information throughout this guide.

Installation Type

Note: If you do not have enough disk space, a message displays to give you the option to either provide enough disk space or select **New Installation**. The upgrade path will not continue until disk space is available.

The estimated disk space required to perform the upgrade is: x GB. (x will be the exact amount.) Restart when disk space is available or perform a new installation.

Click **OK** to dismiss the message.

Database Name and Choose Report Database

- **Important:** Use alpha-numeric characters to create the name of the database. Special characters cannot be used except for underscores.
 - **Note:** If a previous version of the Hospira MedNet server database is found, it will get renamed and archived. Click **OK** to continue with the installation.

For **Upgrade only**: You will be asked for the **Upgrade Source** for the **Report Database** Name.

Important: Please check the logs to ensure the installation was successful.

Part 2: Installing the Hospira MedNet Software

Note: In a distributed environment, install the Hospira MedNet Software (HMSS) on Server 1.

Before installing the Hospira MedNet Software, you will first need to install the Java Software Development Kit.

Installing Java Software Development Kit (JDK)

- 1. Click on the word here to install the Java Software Development Kit.
- 2. Click **Run** at the Security Warning(s).
- 3. Click **Yes** at User Account Control.
- **Note:** If you already have the Java Development Kit (JDK), a pop-up message displays to confirm you already do. Verify the update is directly on the C: drive (or the drive on which you are installing the Hospira MedNet software) **not** in the Programme Files and proceed with the installation of the Hospira MedNet Software.
 - 4. The wizard displays. Click Next.

With Development Tools highlighted, click Change.

Change the Folder name from the Programme Files\Java default.

Important: Services will not start unless you relocate JDK and JRE directly onto the C: drive or the drive on which you are installing the Hospira MedNet software.

Wait for Java to install. This may take a few minutes. Reboot the computer.

Installing the Hospira MedNet Software

Note: You must have *System Administrator* privileges for the target server in order to perform the installation.

Important: Before starting, you are advised to confirm the following:

- Review all related WARNINGS and CAUTIONS.
- Verify that the computer meets all system requirements.
- Verify that all necessary components have been installed.
- Uninstall any previous version of Hospira MedNet using Add/Remove programmes, if applicable. You will need to reboot the system once the uninstall process completes.
- 1. Follow the software installation instructions described in the web browser.

If you already have JDK installed, follow the instruction at **After installing the Java Development Kit** to click <u>here</u> to install Hospira MedNet Software.

- 2. At the security warning screen, select Run.
- 3. Select Yes at the User Account Control screen.
- 4. Wait for the Hospira MedNet Software InstallAnywhere installer Introduction screen.

Select JBoss Naming Ports: Accept the IP port defaults.

- Set JBoss JMX Console Parameters
- Enter a User Name or accept the admin default.
- Enter a password for access to the JMX Console. Keep track of the password.

Database Server Access Information

- Accept the default value in the field **Database Server Host** (localhost).
- In a distributed environment, enter the name of Server 2 (housing SQL) instead of localhost.
- Database Server Instance is an optional field for your use, if you so desire.
- Accept the default value in the field **Database Server Port**.
- At Installer DB user ID, type in sa (or the user name used in SQL).
- Enter the case-sensitive password used throughout this installation manual.
- In the field **Hospira MedNet DB Password**, type in the password you used in the preceding Hospira MedNet Software database installation.
- **Important:** If you do not have Microsoft SQL Server installed, you will get an error message and the installation will end.
 - *Note: At Choose Report Database:* In a distributed environment, with multiple servers, each instance of HMSS requires its own instance of HMSS reporting database.

Enable LDAP Support

LDAP (Lightweight Directory Access Protocol) is an optional feature. It enables you to use your existing network directory listing for user names and passwords, allowing your network administrator to manage login access from one central source.

Important: The selection you make to enable LDAP or not can only be changed by uninstalling and reinstalling the Hospira MedNet Software

The *Hospira MedNetSoftware User Guide* describes in full details both the LDAP-enabled and non-LDAP environments.

Note: Should you select to enable LDAP, a sample configuration information follows this installation. Additional LDAP information is available through our Advanced Knowledge Centre.

Verify System Configuration

Review the minimum system requirements. Not meeting the minimum will affect the performance of the programme. Discrepancies will show in red.

LDAP Configuration for LDAP-enabled

The following screen is of the **ldap-login-config.xml** file located in the server\hmssv6\conf directory.

Note: You will need to edit this file according to your organisational requirement and security policies. This configuration should be performed by trained IT personnel familiar with LDAP. You may want to make a copy of the configuration script and save to a different folder prior to editing.

Important: HMSS Service should be turned off.

Full Read Access to the Active Directory

If you have read access to the Active Directory, only four module options need to be changed:

- Change from: the flag="required" 1. to: flag=optional
- 2. Change from the ldap://EXAMPLESERVERNAME:389 setting to match your LDAP server IP address or FQDN adding the port of your LDAP server typically port 389:

Example: Idap://ad-srv1.myhospital.com:389

- 3. Change from: the CN=Users, DC=example, DC=corp line to: DC=MyHospital,DC=local
- 4. Change from the **@Example.corp line** to: **(a)MyHospital.local**



</application-policy>

No Read Access to the Active Directory

If Active Directory has been locked down so that a user does not have full read access of the entire Active Directory, then the following block of code must be recreated for each organisational unit where an Hospira MedNet user account resides and the full path to the LDAP leaf must be called out.

Please note that the LdapLoginModule must be changed from "**required**" to "**optional**" as indicated below with an arrow.

```
</login-module>
login-module code="org.jboss.security.auth.spi.LdapLoginModule" flag="optional">
       <module-option name="java.naming.provider.url">ldap://EXAMPLESERVERNAME:389/</module-option>
       <module-option name="rolesCtxDN">OU=Biomeds,DC=example,DC=corp</module-option>
       <module-option name="principalDNSuffix">@example.corp</module-option>
      <module-option name="java.naming.factory.initial">com.sun.jndi.ldap.LdapCtxFactory</module-option>
      <module-option name="java.naming.security.authentication">simple</module-option>
      <module-option name="matchOnUserDN">false</module-option>
      <module-option name="uidAttributeID">sAMAccountName</module-option>
      <module-option name="roleAttributeID">memberOf</module-option>
      <module-option name="roleAttributeIsDN">true</module-option>
      <module-option name="roleNameAttributeID">name</module-option>
       <module-option name="allowEmptyPasswords">false</module-option>
</login-module>
login-module code="org.jboss.security.auth.spi.LdapLoginModule" flag="optional">
       <module-option name="java.naming.provider.url">ldap://EXAMPLESERVERNAME:389/</module-option>
       <module-option name="rolesCtxDN">OU=Pharmacists,DC=example,DC=corp</module-option>
      <module-option name="principalDNSuffix">@example.corp</module-option>
       <module-option name="java.naming.factory.initial">com.sun.jndi.ldap.LdapCtxFactory</module-option>
       <module-option name="java.naming.security.authentication">simple</module-option>
       <module-option name="matchOnUserDN">false</module-option>
       <module-option name="uidAttributeID">sAMAccountName</module-option>
       <module-option name="roleAttributeID">memberOf</module-option>
       <module-option name="roleAttributeIsDN">true</module-option>
       <module-option name="roleNameAttributeID">name</module-option>
       <module-option name="allowEmptyPasswords">false</module-option>
</login-module>
```

- 5. Save the changes to the ldap-login-config.xml file and exit out of the text editor.
- 6. Start HMSS service. At a command prompt, type:

C: > NET START HMSS

Note: Additional information about LDAP is available through the Hospira Advanced Knowledge Centre.

Import the Licence File

In order for the Hospira MedNet software features to activate, you will need to import the licence file.

- 1. Access the server through the web browser.
- 2. Login ID and password.
 - Username: mednet admin
 - Password: 12345678 (can only be used once)
- 3. Click Login.
- 4. You will be prompted to change the password. Enter the information requested. Click **Change Password**.
- 5. Click Hospira MedNet Administrator.
- 6. Select the Administrative Set-up tab.
- 7. Click the Licence Information tab section of the screen.
- 8. Click Import New Licence File to locate and select the appropriate .jkey file.
- 9. The selected licence displays. Click Start Import.

A message displays: Valid licence file was imported and the details of the licence imported appears in the Current Licence Details box.

- **Note:** The setting of user accounts and privileges are fully described in the Users and Roles and Authentication Services chapters of the *Hospira MedNet Software User Guide*.
 - 10. Click Close.

Verify Connectivity (for LDAP) - Optional

- 11. Click the Authentication Services tab.
- 12. Select Active Directory from the Authentication Service drop-down list.
- 13. Enter a valid network login ID.
- 14. Enter password.
- 15. Select Test Connection.

A "Connection successful" response will be returned as well as a list of all LDAP groups that the user account is a member of.

Group Mapping

Following is a spreadsheet to be used as a guide to select predefined roles and LDAP global group assigned to that role. Each role must be defined separately.

			/ .	1.		/	/	/		/	/ ,
	Q of of the of t	/	< 24 ciminstration	× 3. Climicod × 3. Climicod	2	/	× 6. Phase Full	Z'rbhar	a.Bion	/	× To Maler
	8		sin"	cal les	19 St.	3/	2 /	en / 1	en / 1	a. /	
	Fillege Itte	1 50	1 Sec.	Clinical Clinical	× * Perone		~ / Å		e.elion.	45	0
1	My Account	X	x	X	X	X	X	x	∕ ∾ X	X	X
2	Users & Roles	Х	Х	Х							
3	Administrative Setup	Х	х	х						Х	
4	Reports Limited				х						
5	Reports Full	Х	Х	Х		Х	Х	Х	Х	Х	Х
6	Library Download	х	х	х					х	х	х
7	Infuser Management	х	х	х					х	х	х
8	Access Point Mapping	х	х						х	х	х
9	Manage Finalized Libraries	х		х				х			
10	Manage Worksheets	Х		х			х	х			
11	View Drug Libraries	х	х	х			х	х			
12	Software Management	х	х						х	х	х
13	View Medications	х	х	х			х	х			
14	Manage Medications	х		х				х			
15	Configure Formulary Interface	х		x							
16	Authentication Services	х								х	
17	Infusion Status	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х
18	Manage Patient/Pump Assignments	х									
19	View Protected Health Information										
20	Manage Message Queues	х								х	
21	Infuser Logs	Х	х						Х	Х	Х
22	Administrative Setup/Database Maintenance									х	

Note: Each role must be defined separately.

Installation and Configuration Guide for the Hospira MedNet Software

Note: For a list of Hospira MedNet compatible devices approved by country, refer to the Hospira MedNet Device Compatibility Matrix available through your Hospira Support Center.

Important: We recommend that you assign a single user to populate all the LDAP groups on the HMSS server and that this user be a part of each LDAP group, i.e. Administrator.

If this is not done, the LDAP groups will not be populated until a user in a specific group logs on and roles can only be attributed to that one specific group.

- 1. From the Users & Roles tab of the Hospira MedNet Administrator, select the Roles tab.
- 2. Select Administrator.
- 3. Click Edit.
- 4. At LDAP Group, enter the name of the group (Administrator, for our example).
- 5. Using the arrows, select the privileges you wish to assign to this group.
- 6. Save the changes.
- 7. Select the next role and repeat the process from step 3:
 - edit
 - assign privileges
 - save the changes
- 8. Once all the roles and privileges have been entered and saved, reboot the server.
- 9. Exit the screen.

Part 3: Configuring SSL

SSL Setting

- Important: Ensure that you enable SSL when you have finished setting up the network for use with the Hospira MedNet software. If you enable SSL on Hospira MedNet, you must also enable SSL on the infuser's Communication Engine. Refer to each infuser's CE Configuration Guide for complete instructions.
 - **Note:** Enter the same User ID and password for JBoss JMX that you used during the HMSS installation.

Connect to thor	<u>?</u> ×
JBoss JMX Console	
<u>U</u> ser name:	2
Password:	
	Remember my password
	OK Cancel

To enable SSL:

1. Enter the following address in Internet Explorer:

http://localhost:8080/jmx-console

2. Scroll down to com.hospira.mms.mmu.services and click service=SSLMBean.



3. To prohibit non-secure transmission to infusers, set

SecureTransmissionToCE to True.

4. To prohibit non-secure transmissions from infusers, set

AllowNonSecureTransmissionFromCE to False.

5. To prohibit non-secure transmissions from BCMA handheld devices, set

AllowNonSecureTransmissionFromPDA to False.

Aller	•
MBean Name: Com.hospira.mms.mmu.services service: SSUMBean MBean Java Class: org.jboss.ms.modelmbean.XMBean skto Agent View Refresh MBean View Hean description: MBean provides access to SSL configuration	
MBean Name: Domain Name: com.hospira.mms.mmu.services service: SSUMBean MBean Java Class: org.jboss.mx.modelmbean.XMBean sk to Agent View Befresh MBean View Bean description: MBean provides access to SSL configuration	
service: SSLMBean MBean Java Class: org.jboss.mr.modelmbean.XMBean skto Agent View Bean description: MBean provides access to SSL configuration	
ick to Agent View Refresh MBean View Sean description: MBean provides access to SSL configuration	
Bean description: UMBean provides access to SSL configuration	
Bean description: UMBean provides access to SSL configuration	
MBean provides access to SSL configuration	-
MBean provides access to SSL configuration	
it of MBean attributes:	
Name Type Access Value Description	
cureTransmissionToCE java.lang.Boolean RW OTUP OFalse Controls whether the Http transmission to CE should be secure	-
owNonSecureTransmissionFromCE java.lang.Boolean RW OTrue ©False Controls whether the non secure Http transmission from CE should be allowed or not	+
owNonSecureTransmissionFromPDA java.lang.Boolean RW OTrue @False ONull Should be allowed or not	-
Apply Changes	-

6. Click Apply Changes.



Caution! Do not change any other settings in the JMX[™] console. Changing settings other than those described above can cause the server software to function improperly.

SSL Settings for a Plum 360

SSL setting for a Plum 360 is done through the Hospira MedNet Services (MNS) server.

- 1. Remote desktop on the Hospira MedNet server.
- 2. Access Windows Service: Start > Control Panel > Administrative Tools > Services
- 3. Shutdown Hospira HMSS, MNS and QMS services.
- 4. From C:\Hospira\Hospira-MedNet-6.2\virgo-tomcat-server-3.6.1.RELEASE\pickup\mdashboard.war\WEB-INF\classes\META-INF\spring\settings.properties

You will need to edit the text as follows:

- a. Set mns.SSLEnabled=true
- b. Set isSecureWebSocket=true

as shown framed in red in the illustration below.

where software download files are stored on the filesystem swdownload.filePath=C:\\Hospira\\Hospira-MedNet-6.1/virgo-tomcat-Enable/disable ssl for the retrieval of files. Used when sendir mns.SSLEnabled=true 🛛 #mns.SSLEnabled=false #communicate with HMSS thru SSL or not hmss.SSLEnabled=true #hmss.SSLEnabled=false #This flag is used to enable SSL communication with database database.sslEnabled=false # max number of retries to attempt hmss.maxRetries=60 # retry delay in milliseconds
hmss.retryDelay=60000 # SSL keystores ssl.keyStore=C:\\Hospira\\Hospira-MedNet-6.1/virgo-tomcat-serverssl.trustStore=C:\\Hospira\\Hospira-MedNet-6.1/virgo-tomcat-serv€ Secure the access to HDPServices or not isSecuredWebSocket=true -

Logretriever settings

5. Start Hospira HMSS, MNS and QMS services.

Enabling SSL for the database in HMSS

Important: The following can only be performed after Hospira MedNet Server and Hospira MedNet Meds have been installed.

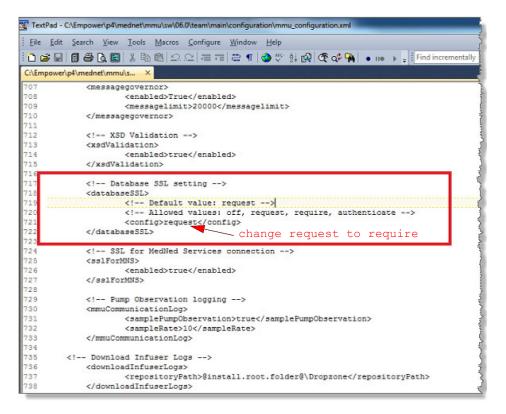
1. Open mmu configuration.xml for editing using Notepad:

C:\Hospira\Hospira-MedNet-6.2\jboss-4.2.3.GA\server\hmssv6\conf\mmu_configuration.xml

- 2. Scroll down to **Database SSL setting** (in the red box below).
- 3. Change the word **request** to **require**, that is:

From <config>request</config>

to <config>require</config>



4. You can now enable Hospira MedNet Services.

Enabling SSL for Hospira MedNet Services

You will need to edit settings.properties:

1. Access Hospira MedNet Services settings.properties as follows:

C:\Hospira\Hospira-MedNet-6.2\virgo-tomcat-server-3.6.1.RELEASE\pickup\mdashboard.war\ WEB-INF\classes\META-INF\spring\settings.properties

2. Using Notepad navigate to **Connection info to the HMSS database** section (in the red box below).

	Edit Search Yiew Encoding Language Se <u>t</u> tings Macro Run Plugins <u>W</u> indow ? 🚽 🔚 🖫 💊 🍗 🔐 😹 🌇 🛅 💭 ⊄ 🛗 🎥 🧐 🔍 🔍 📴 🚰 🚍 🦷 🗐 💭 🕼 🗩 😥 😥 🥵 🧱 🥁	Х
😑 set	tings.properties Start Recording	
1	# these properties can be overridden at runtime by copying/editing this file into	-
2	# {Virgo root}/ <u>pickup/mdashboard</u> .war/WEB-INF/classes/META-INF/spring/settings.properties	
3		
4	# connection info to the HMSS database	
5	jdbc.driverClassName=net.sourceforge.jtds.jdbc.Driver	=
6	jdbc.url=jdbc:jtds: <u>sqlserver://localhost/HMS5_61</u>	
7	jdbc.username=mednet_app	
8	jdbc.password=-4c631c92c6c74f36207a6df87216de44	
9	# Default value: request	
10	# Allowed values: off, request, require, authenticate	
11	jdbc.ssl=request	
12		
13	# database connection pool properties	
14	c3p0.acquireIncrement=3	
15	c3p0.minPoolSize=5	
16	c3p0.maxPoolSize=20	
17	c3p0.maxIdleTime=300	
18		
19	# regular expression indicating valid CE protocol. used to limit registration	
20	registration.validProtocolRegex=.*	
21		
22	<pre># regular expression indicating valid CE device class. used to limit registration</pre>	
23	registration.validDeviceClassRegex=.*	
24		
25	# the filename used for the druglibrary binary	
26	druglib.fileName=dl.bin	
27		-
Propert	ties file length : 3613 lines : 103 Ln : 3 Col : 1 Sel : 0 0 Dos\Windows ANSI as UTF-8 IN	IS Lat

- Change from jdbc.ssl=request to jdbc.ssl=require
- 4. Restart the server.

Notes:

Chapter 3: Installing Hospira MedNet Meds

Caution! Before installing Hospira MedNet Meds, please ensure that no one is connected to any version of the Hospira MedNet Meds database. You can do this by stopping and then restarting the Microsoft SQL Server.

Caution! If you are upgrading the database, we suggest that you back up your data.

Note: You must have System Administrator privileges on the computer to perform the installation.

To install or upgrade the Hospira MedNet Software Database in a Distributed Environment

- **Note:** In a distributed environment, the Hospira MedNet Meds database must be installed on Server 2 (SQL Server).
- Important: If you are making the installation on a machine that <u>DOES NOT</u> have SQL Server, you will need to download both the **Microsoft SQL Server** Native Client and the **Microsoft SQL Server Command Line Query** Utility, if not already present.

Once you have completed the download, continue with the instructions provided for the database installation.

 $[\]wedge$

Part 1: Installing the Hospira MedNet Meds Database

To install the Hospira MedNet Meds Database or upgrade the Hospira MedNet Meds Database

1. From the Hospira download centre, locate the install.html files and select the one in the language you prefer.

The installation instructions display.

- **Tip:** We suggest that you print a copy of the html page before beginning the installation process.
 - 2. Click the <u>here</u> link to start the install/upgrade process.
 - 3. At the File Download- Security Warning, click Run (or Open).
 - 4. At User Account Control, click Yes and wait for the installation wizard to display the Introduction screen.

Choose Install Folder

Note: Restore the Default Folder is only necessary if the path is changed.

Local Database Server Location

Enter the Database Server IP Address or Host Name.

Note: Database Server Instance is an optional field to be used if you have created a separate instance during the installation of SQL. In such a case, enter the name you have chosen for that instance.

Database Name

Accept the default or enter the name of the new Hospira MedNet Meds database, which will be created as part of the upgrade process.

Note: If you should change the Database Name, keep a record of it. Use alpha-numeric characters to create the name of the database. Special characters cannot be used except for underscores.

Part 2: Installing Hospira MedNet Meds Software

1. From the Hospira download centre, locate the install.html files and select the one in the language you prefer.

The installation instructions display.

- **Note:** If autorun is disabled and the installation page does not display automatically, then open Internet Explorer. Select **File > Open**; click **Browse** and navigate to the location of the installation files. Open the file **install.html**.
 - Tip: We suggest that you print a copy of the html page before beginning the installation process.

To install the Hospira MedNet Meds software

- 1. Follow the installation instructions displayed in the web browser window.
- **Important:** This section applies only if you are installing Hospira MedNet Meds for the first time and **do not** have Hospira MedNet Meds on this computer.

Please refer to Chapter 1 to verify that your computer meets the minimum system requirements before installing Hospira MedNet Meds.

Note: You MUST have System Administrator privileges to perform this installation.

- 2. Click the <u>here</u> link on the **Installing** portion of the Hospira MedNet Meds installation screen to install Java Runtime Environment, if you don't have one. Select either JRE 32-bit or JRE 64-bit depending on your system.
 - a. Click Install.
 - b. Accept defaults and complete the installation.

Note: If you have the JRE update installed, a pop-up will confirm it.

- 3. Click the <u>here</u> link to install Hospira MedNet Meds.
- 4. When the File Download dialogue box displays, click Run.
- 5. At the User Account Control screen, click Yes.

Wait for the Introduction screen to display.

Choose Install Folder

Note: Restore the Default Folder is only necessary if the path is changed.

Locate HMSS Server

At Server, remove the "localhost" default and type the **IP Address** (or host name) of the server where the Hospira MedNet Server Suite is installed.

In a distributed environment, type the IP Address (or Device Name or fully qualified Domain Name) of Server 1 (hosting HMSS).

Locate HMSS Database Server

At **Database Server**, remove the "localhost" default and type the **IP Address** (or host name) of the server where the Hospira MedNet Softwaredatabase is installed.

In a distributed environment, type the IP Address (or Device Name or fully qualified Domain Name) of Server 2 (housing SQL).

At **Database Server Instance**, enter the named instance, if applicable. This would be the **Instance Name** you entered when installing SQL Server.

Accept the Database Port default.

Enabling SSL for Hospira MedNet Meds

You will need to access the MedNet.properties file where Hospira MedNet is installed.

Using Notepad, navigate to

No. Allowed values: off, request, require, authenticate

Verify the following text:

database.ssl=require

Note: You will need your Username and password to log in. Refer to the *Hospira MedNet Software User Guide 6.2*, User Administration chapter for complete instructions.

Chapter 4: Backing Up, Restoring and Maintaining Databases

You must configure the backup device before continuing. For instructions on setting up a backup device to work with SQL Server, refer to the SQL Server documentation.

Backing up the Hospira MedNet Databases

Note: In addition to backing up the Hospira MedNet database we suggest you also back up the "Master" file.

Restoring the Hospira MedNet Databases

You must configure the backup device before continuing. For instructions on setting up a backup device to work with SQL Server, refer to the SQL Server documentation.



<u>WARNING</u>! Restoring a backup of the database requires stopping the Hospira MedNet server software service.

Database Maintenance

We highly recommend that you set up a database maintenance plan, if you don't already have one in place.

Note: After several years, the database may grow to a very large size. You may consider using the purge process described in the *Hospira MedNet Software User Guide*.

Notes:

Appendix A: Enhanced Asset Tracking

Pre-requisites

- Hospira MedNet Software
- Valid software licence supporting enhanced asset tracking. External real-time location system (RLTS)
- RFID tags
- SSL server certificate (i.e. X.509 certificate)

Setting up the Hospira MedNet Server Connection

- **Note:** Information such as the asset tracking server will be provided by the RTLS. Please set the selection according to the RTLS provider's instructions.
 - 1. At Enhanced Asset Tracking, in the ServerName[:port] field, enter the following:

IPaddress:portnumber or servername:portnumber

- **Important:** In order to ensure secure transmission, you will need to type in the secure port number: (**443** is the default). (The default port without secure transmission is **80**.)
 - 2. User will be determined between RTLS provider and the customer.
 - 3. At password, enter the password received from the RTLS provider.
 - 4. At Preferred Identifier, select Device ID.
 - 5. The Location Detail is Space.

lospira ⁄ledNe	t						Welcome! medr	net_admin Log	out Help	
me My Account User	s & Roles Int	usion Status Infus	er Management	Infuser Logs	Downloads	Software Import	Administrative Setup	Authentication Services	Patient Assignment	Message Que
hanced Asset Tracking is	receiving loca	ntion change event	s.							
nstitution Settings Software	Download Settings	License Information	Database Mai	intenance Enf	hanced Asset Tracking	Locale Setting	SMTP Maintenance	Integration Settings		
Server Name(:port)	554	ettrack.hospira.co	rp:443							
User	sys	stem								
Password	••	*****								
Preferred Identifier	De	vice ID	~							
Location Detail	Sp	ace	~							
Category Name	ho	spiratest								
Use secure transmission who messages to the receiving sy										

Important: Although the **Use secure transmission...** box is ticked by default, you will still need to ensure the SSL server certificate is present for the Asset Tracking service to be activated.

You will need to copy then paste the SSL server certificate into the HMSS configuration file by navigating to the HMSS configuration directory: \jboss-4.2.3.GA\server\hmssv6\conf

Stop then restart HMSS service.

or

Import the certificate via the JMX-Console:

Navigate to **AssetTrackingConfigurationMBean**, using http://localhost:8080/jmx-console/

Under **assettrackingconfiguration.certfilepath** select the certificate path then click **Apply Changes**.

6. Once the certificate is into the HMSS system, click **Save Changes** in the Administrative Set-up window.

lome	My Account Us	ers & Roles In	nfusion Status	Infuser Management	Infuser Logs	Downloads	Software Import	Administrative Setup	Authentication Ser	vices Patient Assignment	Message Que
inhand	ed Asset Tracking	is receiving lo	cation change e	vents.							
Institu	tion Settings Softwa	re Download Setting	s License Inform	nation Database Mai	ntenance Er	nhanced Asset Tracking	Locale Setting	SMTP Maintenance	Integration Settings		
Serve	er Name(:port)	s	settrack.hospira	a.corp:443							
User		s	ystem								
Pass	word	•	*****								
Prefe	rred Identifier	C	Device ID	~							
	tion Detail	5	Space	~							
Local											
CONTRACT	gory Name	h	ospiratest								

You can now go to the **Infuser Management** screen and see the actual location of all the infusers. It may take a while to populate, depending on the amount of data.

Note: Additional information on Enhanced Asset Tracking is available in the Hospira MedNet Software User Guide 6.2, Appendix C.

Note: For a list of Hospira MedNet compatible devices approved by country, refer to the Hospira MedNet Device Compatibility Matrix available through your Hospira Support Center.

Locale Setting

Locale must be set to English (United States) in order to work with Hospira MedNet software.

Ho M	spira edN	let"						Welcome! r	mednet_admin l	Logout Help	
Home	My Account	Users & Roles	Infusion Status	Infuser Management	Infuser Logs	Downloads	Software Import	Administrative Setup	Authentication Services	Patient Assignment	Message Queue
Local		Software Download Se	ttings Ucense Inf English (United		et Tracking Lo	ocale Setting	SMTP Maintenance	Integration Settings			
S	ave Changes										

Setting up the Asset Tracking Server

Instructions and additional information to set up the server(s) is to be provided by the Real-Time Location System vendor.

Important: Although Hospira MedNet employs the same field names as the RTLS, the names are not interchangeable.

Hospira MedNet [™]						
Home My	Account Users & F	Roles Infusion State	us Infuser Manager	nent Infuser Logs	Downloads So	
Select:	Select					
Infusers per Page 10 V Device PLM Serial Number Inventory Status All Select all infusers meeting the criteria						
Select	Infuser Type 🕈	Device +	Serial Number 🕈	Location +	Software Release 🕈	
	PlumA+	PLM000001	SN_PLMCE000001	3rd floor ALO	Ver:13.40.00.006 20	
	PlumA+	PLM000002	SN_PLMCE000002	1st Floor ALT ES	Ver:13.40.00.006 20	
	PlumA+	PLM000003	SN_PLMCE000003	CC Azalea	Ver:13.40.00.006 20	
	PlumA+	PLM000004	SN_PLMCE000004	1st Floor ALT HR	Ver:13.40.00.006 20	

Recording Infuser ID for the Real-Time Location System

An RFID tag needs to be affixed to each infuser.

Additional data will need to be provided for recognition by the Real-Time Location System. Instructions and specifics are to be provided by the RTLS vendor.

Installation and Configuration Guide for the Hospira MedNet Software

Note: For a list of Hospira MedNet compatible devices approved by country, refer to the Hospira MedNet Device Compatibility Matrix available through your Hospira Support Center.

Notes:

Australia Sponsor:

Hospira Pty Ltd, Melbourne VIC, Australia Telephone: 1300 046 774