

Dear Valued Customer:

Thank you for your support and confidence in the ICU Medical Tego™ Connector. ICU Medical has developed the Tego Connector exclusively for use with Central Venous Catheters (CVC) in Hemodialysis. The Tego creates a microbiologically and mechanically closed system when attached to the CVC which helps prevent contamination of the catheter hub and subsequently may reduce Catheter Related Blood Stream Infections (CRBSI). ICU is so confident that the Tego Connector will reduce CRBSI; we are prepared to back it up with a money back guarantee.

## **Tego Connector Guarantee**

If at any time a patient undergoing Hemodialysis with a CVC where the Tego Connector is in use requires the administration of an antibiotic to treat a CRBSI, ICU Medical will refund three months worth of Tego Connectors for each incident.

- The facility should follow validated protocols for the disinfection of CVC hubs and Tego Connectors prior to each use.
- The Tego should be used in accordance with its Directions for Use.
- The facility should provide documentation demonstrating the use of antibiotic therapy for Central Venous Catheters.

If the above criteria are met, ICU Medical guarantees to reimburse three months worth of Tego Connectors for each incident where an antibiotic is prescribed to treat a CRBSI. This Guarantee is effective through December 31, 2005.

Thank you again for your continued support.

Sincerely,



Alison D Burcar  
Vice President of Marketing

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